

## Enteral Nutrition Update: Changes to the List of Covered Enteral Nutrition Products, Retroactive to September 1, 2022

## September 23, 2022

The billing code for Vitaflo USA, PKU Sphere 20, Liquid, Vanilla has been updated in the Medi-Cal Rx system. The correct Medi-Cal Rx 11-digit billing National Drug Code (NDC) is 12539002480. Providers can resubmit denied claims with the updated billing number, retroactive to September 1, 2022.

The <u>List of Covered Enteral Nutrition Products</u> will be updated on the <u>Medi-Cal Rx Web Portal</u> at a later date.

Product addition or inclusion on the list does not guarantee supply nor individual specific coverage.

Medi-Cal Rx beneficiaries who were denied enteral nutrition products and believe the denial was in error may ask for a state hearing by contacting the California Department of Social Services, State Hearings Division, at the following address:

P.O. Box 944243, MS 21-37 Sacramento, CA 94244-2430 Toll Free: 1-800-743-8525 or 1-855-795-0634 Fax: 1-833-281-0905

Medi-Cal Rx beneficiaries who are members of a Medi-Cal Managed Care Plan (MMCP) can contact their individual plan directly for possible coverage, billed as a medical benefit on a *CMS-1500* medical claim form. Each MMCP determines enteral nutrition coverage outside of Medi-Cal Rx since enteral nutrition is a partial carve-out Medi-Cal Rx benefit.

## **Contact Information**

You can call the Medi-CalRx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.