



# Medi-Cal Enrollment for Ordering, Referring, Prescribing Providers

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September 15, 2022

**Note:** *The following information replaces the alert, "Medi-Cal Rx PAVE Enrollment for ORP Providers," published September 3, 2021.*

With implementation of the Affordable Care Act (ACA) in 2010, some providers are required to enroll in the Medi-Cal program for the sole purpose of ordering, referring, or prescribing (ORP) services for Medi-Cal beneficiaries. These providers do not send direct claims to Medi-Cal for the services they furnish.

Effective January 1, 2013, *Welfare & Institutions (W&I) Code, Sections 14043.1(b) and (o)* require the enrollment of ORP providers as participating providers in the Medi-Cal program. Additionally, *W&I Code, Section 14043.15(b)(3)* provides that the National Provider Identifier (NPI) of the ORP provider must be listed on the claims for reimbursement.

## What ORP Providers Need to Know

- There are three basic requirements for ORP services for Medi-Cal members:
  - ORP provider must be enrolled in Medi-Cal.
  - ORP provider's enrolled NPI must be for an individual (Type 1 NPI only, not an organizational Type 2 NPI).
  - ORP provider must be eligible to order, refer, and/or prescribe in accordance with law and the health care practitioner's Practice Act.
- Interns and non-licensed residents do not qualify to enroll as Medi-Cal ORP providers. They must use the NPI of the teaching, admitting or supervising physician on the reimbursement claim form.
- ORP providers (excluding dental providers) can enroll with Medi-Cal via [Provider Application and Validation for Enrollment \(PAVE\)](#).

- Dental providers who qualify as ORPs cannot use PAVE. Enrollment for dental providers is managed by the Medi-Cal Dental Division and requires submission of a dental provider [Enrollment Application](#).
- ORP providers who are not enrolled as Medi-Cal providers cannot access the Medi-Cal Rx Provider Portal.

## Additional Resources

For more information about ORP:

- [DHCS ORP Overview](#)
- [DHCS ORP Frequently Asked Questions](#)

For more information about provider enrollment for dental providers:

- [DHCS Medi-Cal Dental Providers](#)

## Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, please email Medi-Cal Rx Education & Outreach at [MediCalRxEducationOutreach@magellanhealth.com](mailto:MediCalRxEducationOutreach@magellanhealth.com).