

Medi-Cal Rx List of Resources

April 11, 2022

This publication provides pharmacy providers and prescribers with a comprehensive list of training resources, educational materials, and links to help utilize Medi-Cal Rx services. Topics include the following:

- General Medi-Cal Rx Resources
- <u>UAC Registration Resources</u>
- Provider Training Resources
- Claims Resources
- Financial Resources
- Prior Authorization (PA) Resources
- Drug Resources
- Medi-Cal Rx Contacts

General Medi-Cal Rx Resources

| General Medi-Cal Rx Resources | |
|-------------------------------|--|
| Resource | Description |
| Medi-Cal Rx Web Portal | The Medi-Cal Rx Web Portal is a public platform that offers Medi-Cal Rx-related content. |
| Medi-Cal Rx Provider Manual | The Medi-Cal Rx Provider Manual provides pharmacy providers and prescribers an abundance of information surrounding Medi-Cal Rx policies and procedures. |
| Medi-Cal Rx FAQs | The FAQs provide additional guidance and clarification on the transition from the Medi-Cal pharmacy Fee-for-Service (FFS) to Medi-Cal Rx. |

| General Medi-Cal Rx Resources | |
|--|---|
| Resource | Description |
| Medi-Cal Rx Bulletins & News | This page contains a list of bulletins and news articles, searchable by date of publication, title, and type of announcement. |
| Medi-Cal Rx Subscription Service (MCRxSS) | MCRxSS keeps pharmacies and prescribers up to date on the latest Medi-Cal Rx news. Subscribers will receive subject-specific emails for urgent announcements and other updates shortly after they are posted to the Medi-Cal Rx Web Portal. |
| Medi-Cal Rx Policy Updates: Consolidated Listing | Medi-Cal Rx has implemented both temporary and permanent policy changes. This is a consolidated listing of previously published Medi-Cal Rx policy updates. |

UAC Registration Resources

| UAC Registration Resources | |
|-----------------------------|---|
| Resource | Description |
| UAC Quick Start Guide | The <i>User Administration Guide</i> provides step-by-step instructions for UAC registration. |
| UAC Registration Next Steps | These instructions provide the next steps after UAC registration. |

Provider Training Resources

| Provider Training Resources | |
|----------------------------------|---|
| Resource | Description |
| Medi-Cal Rx Education & Outreach | Education & Outreach topics on this page include the Medi-Cal Rx Pharmacy Transition Policy, Medi-Cal Rx background, and available Medi-Cal Rx training. |
| Medi-Cal Rx YouTube | Medi-Cal Rx has a designated YouTube channel that provides training videos on a wide range of topics. |

Claims Resources

| Claims Resources | |
|--|--|
| Resource | Description |
| National Council for Prescription | This resource provides a list of required and |
| <u>Drug Programs (NCPDP) Payer Sheet</u> | situational fields when submitting a claim using Web |
| | Claims Submission (WCS) as well as accepted values |
| | for those fields. |
| Medi-Cal Rx Billing Tips for Claims | These tips contain a high-level overview of billing |
| | requirements for Medi-Cal Rx. |
| Claim Submission Reminders | This is a list of reminders for Medi-Cal Rx pharmacy |
| | claims submissions. |
| Deadline Reminder: Electronic Claims | This is a reminder that by April 30, 2022, all |
| <u>Agreement</u> | participating Medi-Cal Rx pharmacy providers and |
| | billers will need to submit a <u>Medi-Cal Rx</u> |
| | <u>Telecommunications Provider and Biller</u> |
| | Application/Agreement Form (DHCS 6500) to |
| | continue submitting electronic claims without |
| | interruption. |

Financial Resources

| Financial Resources | |
|------------------------------------|--|
| Resource | Description |
| Medi-Cal Rx Finance Portal | This document contains answers to Frequently Asked |
| Frequently Asked Questions | Questions (FAQs) to assist providers on the use of |
| | the Medi-Cal Rx Finance Portal. |
| Medi-Cal Rx Finance Portal Job Aid | This job aid details how to perform functions in the |
| | Medi-Cal Rx Finance Portal. |
| Medicare Remit Easy Print (MREP) | This page contains the files and instructions to |
| <u>Software</u> | download the MREP software. |
| Medi-Cal Rx EFT Payments | This document contains details of the Checkwrite |
| | schedule and functions in the Medi-Cal Rx Finance |
| | Portal. |

Prior Authorization (PA) Resources

| PA Resources | |
|--|--|
| Resource | Description |
| Prior Authorization Submission Reminders | This document contains reminders for effective PA submissions. |
| Medi-Cal Rx PA Job Aid | This job aid is a training resource for pharmacy providers and providers to submit, inquire, cancel, or add additional information to PAs. |
| Medi-Cal Rx PA Request Form | This downloadable and fillable form is the designated Medi-Cal Rx PA form. |

Drug Resources

| Drug Resources | |
|---------------------------------------|--|
| Resource | Description |
| Medi-Cal Rx Contract Drugs List (CDL) | This page includes a list of documents containing the searchable CDL, which is categorized by drug class and contains dose and strength information, along with coverage restrictions. |
| Medi-Cal Rx Drug Lookup Tool | This interactive tool offers a real-time drug lookup. The drug lookup feature can be used by anyone to easily search by drug name or National Drug Code (NDC) and provides coverage information along with any PA requirements, quantity limitations, and generic/brand indications. |
| Medi-Cal Rx Approved NDC List | This is a list of NDCs eligible for coverage and reimbursement under Medi-Cal Rx. This list is updated monthly and contains reimbursable NDCs for drugs that are listed on the CDL as well as drugs not listed on the CDL requiring a PA. |
| How to Find Covered Drugs | This document provides links and instructions to determine drug coverage, PA requirements, Code 1 specifics, and drug restrictions and limitations. |

Medi-Cal Rx Contacts

Medi-Cal Rx provides a wide range of contacts and resources for your convenience.

| Department | Contact Information |
|-------------------------------|---|
| Pharmacy Service | Email requests to: |
| Representatives (PSRs) | MediCalRxEducationOutreach@magellanhealth.com |
| Customer Service Center (CSC) | Toll-free number: 1-800-977-2273, available 24 hours a day, |
| | 7 days a week, 365 days per year. |
| Medi-Cal Enrollment | Provider Application and Validation for Enrollment (PAVE) |
| Live Chat & Messaging | For assistance, visit the Medi-Cal Rx Provider Portal Contact |
| | <u>Us</u> page. |